Licensing

Licenses for the full range of functions can be ordered at www.SmartHomeTools.de.
You can identify a valid license via the TecTool user interface in the "Range of functions" line. The final letter indicates the variant.

- Cloud license "C"
- USB dongle "D"
- Manufacturer "H"
- Outdated license methods

Cloud license "C"

After the purchase you will receive access data to our license portal:

https://cloud.SmartHomeTools.de

In the "Licenses" menu item, you can check whether and which licenses are available for you. To transfer the license to a device, all you have to do is enter the assigned ID, which you can find under your name at the top left, into the software in the license query and follow the instructions. After an email confirmation, the process is complete. Internet access is required at least once for this process.

USB dongle "D"

Another method is licensing via USB dongle, which remains permanently connected to the device. In the event of a device replacement or defect, this can simply be plugged into the new device and Internet access is not required at any time.

Manufacturer "H"

Some touch panel manufacturers have the option of equipping their customer devices with a TecTool PLUS license. If this is the case, the "PLUS - H" identifier will be displayed in the "Range of functions" line in TecTool. An additional purchase is not necessary.

Outdated license methods

If you have one of the licenses listed below, we offer you a free upgrade to our license portal. In the foreseeable future, only licenses via license portal and USB dongle will be valid.
Please contact us for an update in our license portal via https://helpdesk.SmartHometools.de.

Digital "A"

If it was not possible to leave the USB stick permanently connected, individual licenses were transferred to the device via remote access (AnyDesk or Teamviewer).

Please contact us for an update in our license portal via https://helpdesk.SmartHometools.de.

SI activation stick "A"

To make handling easier for system integrators, there was an activation stick that did not have to remain on the system. The TecTool was started once with the connected stick and thus licensed.

This option was only available to system integrators/electrical companies.

Please contact us for an update in our license portal via https://helpdesk.SmartHometools.de.

TecStick "T"

The TecStick LED or Blinkstick was equipped and distributed by us with a license.
Please contact us with the TecStick serial number for an update in our license portal via https://helpdesk.SmartHometools.de.